

## **Canceling a Student Payment Plan**

**Purpose:** A student may enroll in more than one payment plan in error. Students cannot cancel a payment plan via Student Services Center, they must request OBO cancel the incorrect payment plan and waive the additional \$20 fee.

The following instructions describe how to cancel a student payment plan.

Step	Action
1.	First verify with the student which payment plan they wish to keep.Navigate to Assign: Select Main Menu > Student Financials > Payment Plans> Payment Plan > AssignFavoritesMain Menu > Student Financials > Payment Plans > Payment Plan > Assign
	Payment Plan     Enter any information you have and click Search. Leave fields blank for a list of all values.     Find an Existing Value     Add a New Value
	Maximum number of rows to return (up to 300): 300 Business Unit: =  UNICS ID: begins with  UNICS Contract Number: begins with  UNICS Search Clear Basic Search Save Search Criteria
2.	On the <i>Find an Existing Value</i> tab, enter the student's id. <i>Result:</i> All payment plans the student is enrolled in will display. Search Results
	First I-2 of 2 Last   Business Unit ID Contract Number   UNICS 260560 2012_FALL_11_5_PYMTS 1   UNICS 260560 2012_FALL_11_3_PYMTS 1

Step	Action
3.	Click the payment plan you wish to cancel.
	Payment Plan
	Enter any information you have and click Search. Leave fields blank for a list of all values.
	Find an Existing Value Add a New Value
	Maximum number of rows to return (up to 300): 300
	ID: begins with $-260560$
	Contract Number: begins with -
	Search Clear Basic Search E Save Search Criteria
	Search Results
	View All First 1-2 of 2 Last
	Business Unit ID Contract Number TP Sequence Number
	UNICS 260560 2012_FALL_11_3_PYMTS 1
	Result: The Payment Plan 1 tab displays.
4.	Click the <i>Payment Plan 2</i> tab.
5.	Select the <b>Waive Fee</b> checkbox.
	Waive Fee
	<b>Note:</b> You must do this first $-$ before updating the status, otherwise the checkbox
	will be unavailable.
6.	Update the <b>Status</b> to <i>Cancelled</i> .
	Status: Cancelled
7.	Click the <b>Post</b> button.
	Post
8.	Click the <b>Save</b> button.